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## **Program A: Office of Aircraft Services**

## **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objective and performance indicators that appear are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

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DEPARTMENT ID: 21 Ancillary Appropriations AGENCY ID: 21-829 Office of Aircraft Services PROGRAM ID: Program A: Flight Maintenance

1. (KEY) To strive for no more than 10% of scheduled flight cancellations due to non-scheduled maintenance.

Strategic Link: Objective 1: To strive for no more than 10% of scheduled flight cancellations due to non-scheduled maintenance

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

Other Link(s): Not appliable

Explanatory Note:

L		PERFORMANCE INDICATOR VALUES							
Е		YEAREND	ACTUAL	ACT 32	EXISTING	AT	AT		
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED		
Е		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL		
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003		
K	Percentage of flights canceled due to unscheduled	0	0	5%	5%	10%	10%		
	maintenance								

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## 2. (KEY) To maintain maintenance man-hour cost below the national average as published by the Federal Aviation Administration (FAA).

Strategic Link: Objective II: To maintain maintenance man-hour cost below the national average as published by the Federal Aviation Administration (FAA).

Louisiana: Vision 2020 Link: Not applicable Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

## **Explanatory Note:**

L		PERFORMANCE INDICATOR VALUES							
E		YEAREND	ACTUAL	ACT 32	EXISTING	AT	AT		
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED		
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL		
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003		
K	National man-hour cost average	60.00	60.00	60.00	60.00	60.00	60		
K	State man-hours cost average	22.70	22.70	22.70	22.70	22.70	22.70		
S	Number of fixed wing aircraft maintained	30	30	30	30	31	31		
S	Number of helicopters maintained	7	7.00	7	7	7	7		